



New Hampshire 911 CARES

Citizen Assistance Registry for Emergency Services

Introducing...An Easier Way to Keep 911 In the Know!

What is NH 911 CARES?

New Hampshire 911 CARES is a program which allows individuals to register specific medical conditions under their phone number. That way if you ever needed to call 911 from one of the registered phone numbers, the 911 dispatcher would be able to see the name, physical address (not necessarily the location of the caller), and medical condition of the CARES Individual and relay that information to first responders before they arrive on scene.

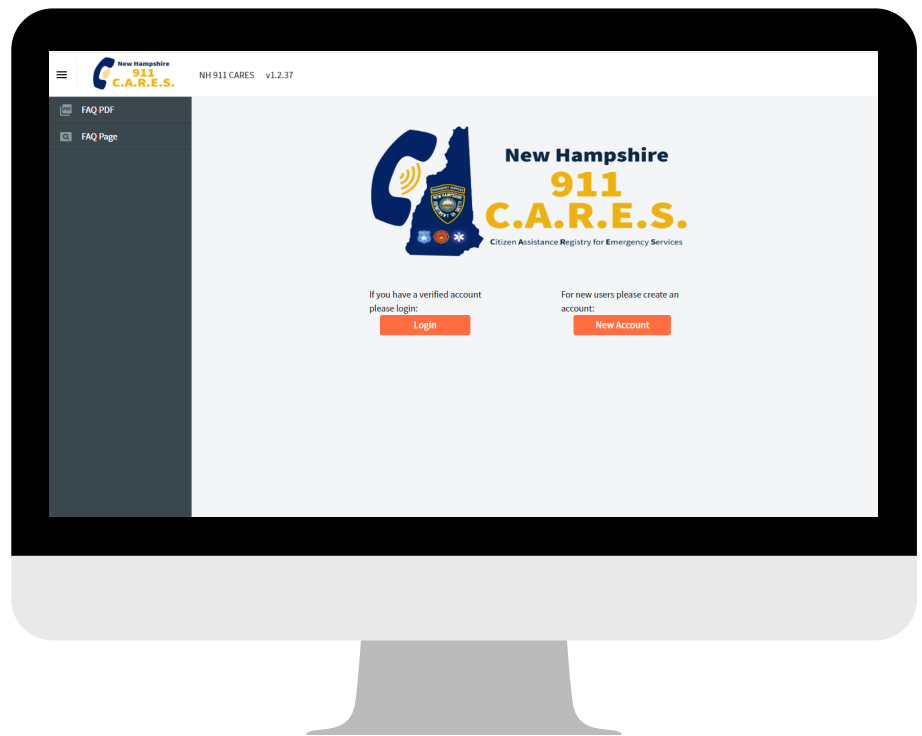
If this program sounds familiar, that's because 911 CARES is the new name of our revamped Supplemental ALI Medical Information database that has been used. If you previously participated in the SupALI program, you still must register with a new account and CARES Individual(s) information with 911 CARES. If you'd like to confirm if you are already in the 911 CARES system, contact NH911CARES@desc.nh.gov.

How does it work?

When we receive a phone call from a telephone number associated to a CARES Individual, the medical condition(s) and other information submitted by the account holder is displayed on the 911 telecommunicator's computer screen and can be shared with first responders so they can have a better understanding of the emergency situation before they even arrive on scene.

Where do I sign up?

The 911 CARES database can be accessed by going to cares.desc.nh.gov. If you do not have access to a computer / internet, paper forms can be requested by calling our business line at 603-271-6911, option 4.



Register today at
cares.desc.nh.gov